16	**Workshop 1: NCP - Research Services: how to inspire researchers to get H2020-funding**
	Description: This workshop aims at enhancing cooperation between the NCP network and research services at universities by exchanging experiences and information on supporting applicants. In particular, we will plan practices and methods for working in collaboration during the current framework program. We will discuss various ways of providing support for applicants together, from different means of finding suitable funding instruments to ways of commenting on applications. What kind of training do the applicants need? What kind of training would we as service providers need? How could NCP services best serve researchers?
	Contact persons: Jaana Lehtimäki ja Helena Vänskä (Academy of Finland) and Eija Auranen (BF/EUTI) in cooperation with Mathias Haeggström (UH) ja Anne-Mari Kariniva (UEF)
	Duration: 1,5h (workshop is starting after WP 5, participation recommended specifically for those participating workshop 5)
	Venue: Metsätalo, room 4, Unioninkatu 40, 2nd floor, entrance on Fabianinkatu side
14:30	**Workshop 2: Social media as a tool for Research Services**
	Description: In this workshop participants will learn how to use social media efficiently as research service specialists. After the workshop participants will understand the relevance of social media as a communication channel for specialists and how researchers utilize different social media platforms. The workshop will concentrate mainly on the use of Twitter but also introduce the participants to other useful social media channels such as LinkedIn.
	Since we will do short exercises in Twitter during the workshop, it is recommended that participants bring their own computer or mobile device and have signed up for Twitter in advance. Sign up here: https://twitter.com/signup
	Contact: Communications Specialists Enni Sahlman and Mari Räsänen (Kaskas Media)
	Duration: 3h (incl. coffee break)
	Venue: Language Centre, room 406, Fabianinkatu 26, 4th floor
14:30	**Workshop 3: Incentives for industry collaboration and Stakeholder interaction**
	Description: In this workshop we will share best practices for industry collaboration and stakeholder interaction. We discuss models for corporate partnerships and research collaboration and brainstorm incentives for both industry and researchers for mutual collaboration.
	Duration: 1,5-2h
	Contact person(s): Maarit Haataja and Tanja Suni (UH)
	Venue: Faculty of Theology, room 531, Vuorikatu 3, 5th floor, entrance from Portaali - the courtyard between Fabianinkatu and Vuorikatu
14:30	**Workshop 4: Practical Issues on Project Management with concrete examples**
	In this workshop we'll discuss about what kind of support is needed in a project when the funding is secured and the project is starting or already running (post-award). We'll shortly introduce how the project coordination services are currently arranged in the University of Helsinki with case examples of Academy of Finland, STN, ERC, H2020 consortia, NIH and

	Business Finland funding. The main part of the workshop familiarizes you to a workshop method called "Erätauko", which calls for a real dialogue and listening between the participants. The topics of discussion can be something like "What kind of support is needed? – from a researcher's viewpoint", "Are there differences or common nominators when managing different kinds of funding?", "How to provide flexible services during the peaks of need" and "How to measure the success of a service in a project". ➢ Short introduction to post-award support in the University of Helsinki ▪ Sami Ojanen (Project coordination) ▪ Tiina Berg (Research Funding Services) ▪ Jaana Pukkinen (Financial Services) ➢ Case examples ▪ Tiia Pelkonen (H2020 consortia) ▪ Marja Salonen (US Federal funding) ▪ Heidi Arling (Business Finland and corporate funding) ▪ Jussi Kulonpalo and Marika Hölttä (Strategic Research Council) Duration: 1,5h Contact: Sami Ojanen (UH) Venue: Faculty of Theology, room 532, Vuorikatu 3, 5th floor, entrance from Portaali – the courtyard between Fabianinkatu and Vuorikatu
14:30	**Workshop 5: Multi-professional approach to organizing support for EU-proposals** Description: This workshop takes a look at the kind of support needed for various H2020 financial instruments (consortium projects, ERC and Marie Curie actions)? What kind of services do the researchers need during the project preparation stage? Duration: 1,5h Contact persons: Anu Liikanen (UEF), Anne-Mari Kariniva (UEF), Kirsi Ojutkangas (Oulu), Eeva Karjalainen (LUKE) Venue: Metsätalo, room 4, Unioninkatu 40, 2nd floor, entrance on Fabianinkatu side
	Workshop 6: Evaluation or self-evaluation: When are research funding services successful? (Workshop is cancelled)
16	**Workshop 7: Tutkimusetiikka ja avoin tiede (workshop in Finnish)** Kuvaus: Mitä jokaisen tutkimuspalveluissa työskentelevän tulisi tietää tutkimusetiikasta ja vastuullisesta tieteestä? Miten tutkijoita voi tukea tutkimuseettisissä kysymyksissä? Tutkimusetiikka ja siihen liittyvät kysymykset ovat läsnä kaikissa tutkimuksenteon vaiheissa ja koskettavat laajasti myös tutkimuspalveluiden edustajia. Eettiset pohdinnat ja niihin liittyvät hyvät käytännöt tekevät tieteestä parempaa ja laadukkaampaa. Työryhmässä tehdään käytännön tutkimuseettisten tapausten pohjalta ryhmätyöharjoitteita. Työryhmä on tarkoitettu kaikille tutkimusetiikasta kiinnostuneille. Työryhmässä vastuullisesta tieteestä puhuvat Iina Kohonen Tutkimuseettisestä neuvottelukunnasta ja Henriikka Mustjoki TSV:stä sekä yliopistotason käytännöistä HY:n tutkimushallinnon asiantuntija Riikka Palonkorpi. Kesto 2h (kahvitauko ennen aloitusta) Yhteyshenkilöt: Riikka Palonkorpi (HY), Iina Kohonen (Tutkimuseettinen neuvottelukunta TENK), Henriikka Mustajoki (Tieteellisten seurain valtuuskunta)

	Paikka: [Language Centre, Juhlasali,](#) Fabianinkatu 26, 3rd floor
14:30	**Workshop 8: Grant writers´ workshop: how to impress the reviewer**
	Description: How does the evaluator rate a proposal? Come and find out! This workshop is for everyone who helps, is involved or interested in grant writing. We will hear presentations by evaluators from different fields of science / research and they will share their experiences as reviewers in Europe and in the USA. Be prepared for an interactive session in which you may become a reviewer yourself!

Duration: 3h (incl. coffee break)

Contact person: Leena Karhinen (UH)

Venue: [Language Centre, room 206](#), Fabianinkatu 26, 2nd floor |
| **14:30** | **Workshop 9: Research services supporting the researcher community and strategic leadership** |
| | Description: We invite you to come and discuss different methods of arranging research services and their organization. Several universities have developed and reorganized both their organization and service structures in recent years. The workshop illustrates different models, how well the systems are working, and how this has/will change the work of service staff members. How is customer perspective taken into account? What we can learn from each other? How can I develop my own work at my home organization? The first 3 talks will feature the research service organization at 3 large universities, including connections to near-by service entities e.g. other leadership services. The fourth talk is a case example of how one large service entity is re-arranged and joined with other services.

Duration: 3 h including coffee break
Contact persons: Ella Bingham (Aalto), Sipo Vanhanen (UH)
Each talk includes a brief discussion, totaling 30 min per talk. Chair: Sipo Vanhanen
Programme:
- 14.30 Welcome!
- 14:35 Ritva Dammert, University of Helsinki "Research services of the University of Helsinki – its organization, collaboration and division of labour"
- 15.05 Mari Riipinen, University of Turku "Mapping the research support at the University of Turku"
- 15:35 Coffee break
- 16.00 Floora Ruokonen, Tampere3 "Planning research services for merging universities"
- 16:30 Ella Bingham, Aalto "Reorganization of library services at Aalto University to provide a seamless customer experience"
- 17.00 Discussion and wrap-up: What did I get from this? How can I develop my own work at my home organization?
- 17:30 End of workshop

Duration: 3h (incl. coffee break)

Contact persons: Ella Bingham (Aalto), Sipo Vanhanen (UH)

Venue: [Language Centre, room 115](#), Fabianinkatu 26, 1st floor |